

(Please write your Exam Roll No.)

Exam Roll No.

END TERM EXAMINATION

FIRST SEMESTER [MCA] DECEMBER-2012

Paper Code: MCA 109

Subject: Principles & Practice of Management

Time : 3 Hours

Maximum Marks : 60

Note : Attempt any five questions including Q. no. 1 which is compulsory.

Q1 Attempt **any ten** questions of the following:-

(2x10=20)

- (a) What is Business?
- (b) Management is both a science and art. Explain this statement.
- (c) There is no alternative to planning. Discuss this statement.
- (d) Elements of delegation.
- (e) Characteristics of line and staff organization.
- (f) Explain limitations of Motivation.
- (g) Explain Authority and Responsibility of Fayol's Principles of Management.
- (h) Explain the Free-rein style of leadership.
- (i) Barriers to communication.
- (j) Steps in the control process.
- (k) What is meant by Social Values?
- (l) Contribution of F.W. Taylor to management thought.

Q2 What do you understand by the term 'Levels of Management'? Explain with reference to an organization with which you are familiar. Discuss the significance of management levels. **(10)**

Q3 Discuss the Human Behaviour Approach to management. What are its contributions to the theory of management? **(10)**

Q4 Define corporate planning. Explain briefly various types of corporate planning. **(10)**

Q5 Explain the meaning of organization as a structure and state briefly its principles. **(10)**

Q6 Why does staffing become an important managerial function in a big concern? Indicate the extent to which seniority should be weighed vis-à-vis merit in relation to such matters as transfers and promotions. **(10)**

Q7 What is Statistical Quality Control? Discuss its techniques and advantages. **(10)**

Q8. Write short notes on **any two** of the following:-

(5x2=10)

- (a) New trends in organizational change
- (b) Quality of work life
- (c) Alternative change Techniques
