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[This paper consists of TWO Pages]

Jagan Institute of Management Studies

End-Term Examination, September, 2016 Trimester IV – PGDM (RM) 2015-17

Leadership Communication ET_RM_LC_2309

Time: 3 Hrs. M. Marks: 70 INSTRUCTIONS: Attempt any FIVE questions including Q1 & Q7 which are compulsory. Q 1 Write short notes: Importance of understanding prose styles and correctness of grammar. a) Role of business presentations. b) Importance of writing a covering letter. c) Sentence configuration guidelines. d) e) Unity and coherence in paragraph writing. 14 Q2Write an opening paragraph on following topics: (Word length up to 150 words). a) Group discussion as a viable tool to assess candidature of a prospective candidate. b) Structured methodology to develop environmental scanning ability. 14 **Q3** Write an essay on any **ONE** of the following. (300 words) Leveraging soft skills as a force multiplier by managerial aspirants. a) How can India become a super power? b) How will you write an effective resume which is a snapshot of your c) professional and academic life? 14 04 How will you develop effective writing style? Explain the following: Role in writing. a) Attitude in writing. b) Voice in writing. c) 14 **Q** 5 Complete the story (150 words): I attended a cricket match at the local stadium on 28 August a) 2016. During the match-----. I was to catch the evening flight to Muscat for a five day holiday. I left b) my residence at 9 pm for the airport. The taxi started moving towards the airport and-----. 14

- **Q 6** a) Write a note on drafting and revising.
 - b) How will you design an online presentation on learning retail marketing as a viable career option? Make four slides in point form giving salient features of your presentation.

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- **Q7** Write the following emails:
 - a) A sympathy email to your friend whose only son died in a car accident.
 - **b)** A note of appreciation to a colleague who has been selected for a posting overseas.
 - c) An application to the HR department of your company seeking a posting to a different city in one of the company offices on extreme compassionate grounds.
