



**5(f). Feedback by students towards
satisfaction with the effectiveness of the
SGRC**

Annexure VI-F



Jagan Institute of Management Studies **jims**

NAAC A++ Grade & PGDM, PGDM (IB), PGDM(RM) & MCA Programs Accredited by NBA

Affiliated to GGSIP University; Approved by All India Council for Technical Education

Ref. No: JIMSR/2025-26/025

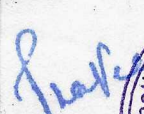
Date: 11.02.2026

NOTICE

This is in continuation to our earlier notice JIMSR/2025-26/019 dated 09.02.2025 we have shared the google form to all the aggrieved students to submit their feedback (on the scale of 3,2,1) on effectiveness of SGRC and accordingly we have received 12 responses of the same

Compilation details is as under

Scale satisfaction level	No of responses
3 (High)	11
2 (Moderate)	01
1 (Low)	Nil


Dr. Praveen Arora

Principal & Dean



Cc: To All Program coordinators to upload on students' notice board



S.No	Name of the student	Enrollment No	Mobile No	Program of Study	Areas of Grievance	Description the Grievance	Are you satisfied with the decision of the committee members	Effectiveness of the decision of the SGRC
1	Anmol Das	04750401725	9958041864	BBA	Academic	Request to issue corrected BBA degree in the name of Sparsh Srivastava in Hindi	Yes	3 (High)
2	Akriti Jain	01514001725	9818049539	BBA	Academic	Request to update the Practical marks of Divyanshu, student of MCA Program Batch 2021-23	Yes	3 (High)
3	Ishan Sharma	03014001725	9540212000	BBA	Non Academic	Water issue (Not clean)	Yes	3 (High)
4	Faraz Khan	04514002025	7065651765	BCA	Non Academic	Water problem please resolve it as soon as possible	Yes	3 (High)
5	Aryan Malhotra	05414002025	8447273724	BCA	Academic	academic session was not completed and not it is completed timely	Yes	3 (High)
6	Geetika Pandey	09850402022	7042419723	BCA	Academic	There was correction in the marks in the paper code BCA 374 and i was told in the department that letter has been sent to the university for updation.	Yes	3 (High)

7	Vedant Aggarwal	04950402015	9250180808	BCA	Academic	Typing error in the date of completion mentioned in my degree certificate and in consolidated marksheet, i had informed the department and they have forwarded the same to the university, i had called by the university and they told that the case cannot be considered reason being the case was too late and it cannot be reopened	No	2 (Moderate)
8	Rakshan Mahajan	02815002025	9870333572	BCA	Non Academic	i was in canteen eating my food that when two students came inside and one of them pulled my hair and took me out forcibly and they attacked me, the same was addressed in the meeting and i am happy with the outcome of the meeting.	Yes	3 (High)

9	Rudraksh Mishra	05750402025	7827847819	BCA	Non Academic	Verbal argument in the classroom because of misunderstanding. committee called to appear and i was satisfied by the decision of the meeting and was warned to indulge in fighting in the future.	Yes	3 (High)
10	Harsh Gupta	04950401723	73070154262	BBA	Non Academic	Reported the quality of food, in the hostel for sometime ago based on complaint we are getting quality food now.	Yes	3 (High)
11	Priyansh Aggarwal	50850401724	7906252204	BBA	Academic	Request for allowing five minute relaxation entry time for internal exam. we all students were asked to come to the committee meeting and they asked for the reason for 05 minute late in the internal exam and they told us that depend on the situation the time can be considered	Yes	3 (High)

12	Nishant Garg	80514001722	9310011745	BBA	Academic	i had applied for rechecking of paper code 103 and i was called by the university and found that my marks is 44 not 9 after calculating they gave assurance that it will updated . and several reminder with the university by my institute they finally updated . a big thanks to my department for taking appropriate action.	Yes	3 (High)
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Survey on Effectiveness of SGRC

Survey on Students satisfaction on effectiveness of SGRC (Kindly give response on a scale of (3-High, 2-Moderate, 1-Low)

Name of the student *

priyansh Aggarwal

Enrollment No *

50850401724

Mobile No *

7906252204

Program of Study *

☐ MCA

☐ BCA

☒ BBA

☐ BA(Economics)(Hons.)

Areas of Grievance *

- ☒ Academic
- ☐ Non Academic

Description the Grievance *

Request for allowing five minute relaxation entry time for internal exam. we all students were asked to come to the committee meeting and they asked for the reason for 05 minute late in the internal exam and they told us that depend on the situation the time can be considered

Are you satisfied with the decision of the committee members *

Yes

☒ Yes

No

☐ No

Effectiveness of the decision of the SGRC *

☒ 3 (High)

☐ 2 (Moderate)

☐ 1 (low)

This form was created inside of Jagan Institute of Management Studies.

Google Forms



Students Grievance Redressal Feedback Form

1. Student name : Prayash Agarwal
2. Enrolment NO : SD8 SD401724
3. Program of Study : BBA
4. Mobile : 7906252204
5. Area of Grievance (Academic /Non Academic) : Non Academic
6. Description of Grievance :
Request for allowing relaxation of 5 minutes
entry time for internal exam
7. Whether the problem has been reported : Yes
8. Action taken (Yes /No) : Yes
9. Outcome of the report : -
10. Grievance satisfied if not, then cause of dissatisfaction
will address on the merit of case.

Prayash
Signature of the student

Name : Prayash
Date : Jan-22-26



Students Grievance Redressal Feedback Form

1. Student name : Harsh Gupta
2. Enrolment NO : 04950401723
3. Program of Study : BBA
4. Mobile : 7307015462
5. Area of Grievance (Academic /Non Academic) : Non Academic
6. Description of Grievance :
Reported the quality of food in the hostel, a
while back to be non satisfactory. However, it
has been improved now
7. Whether the problem has been reported : Yes
8. Action taken (Yes /No) : Yes
9. Outcome of the report : Issue resolved
10. Grievance satisfied if not, then cause of dissatisfaction

Grievance satisfied

Harsh Gupta

Signature of the student

Name : HARSH GUPTA

Date : 22-01-26



Students Grievance Redressal Feedback Form

1. Student name : Rudraksh Mishra
2. Enrolment NO : 05750402025
3. Program of Study : BCA
4. Mobile : 7827847819
5. Area of Grievance (Academic /Non Academic) : Academic
6. Description of Grievance :
Verbal Argument in the Classroom because
of misunderstanding.
7. Whether the problem has been reported : Yes
8. Action taken (Yes /No) : Yes
9. Outcome of the report : Yes
10. Grievance satisfied if not, then cause of dissatisfaction

Yes Satisfied

Rudraksh

Signature of the student

Name : Rudraksh Mishra

Date : 21/01/26



Students Grievance Redressal Feedback Form

1. Student name : Rakshan Mahajan
2. Enrolment NO : 02814002025
3. Program of Study : BCA
4. Mobile : 9870333572
5. Area of Grievance (Academic /Non Academic) : Academic
6. Description of Grievance :
I was in canteen eating my food, that's when two students
came inside. One of them pulled my hair & took me out
forcibly and they attacked me.
7. Whether the problem has been reported : Yes
8. Action taken (Yes /No) : Yes
9. Outcome of the report : Satisfied
10. Grievance satisfied if not, then cause of dissatisfaction

-N/A-

Rakshan

Signature of the student

Name : Rakshan Mahajan

Date : 20/01/26



Students Grievance Redressal Feedback Form

1. Student name : Vedant Aggarwal

2. Enrolment NO : 04950402015

3. Program of Study : BCA

4. Mobile : 9250180808

5. Area of Grievance (Academic /Non Academic) : Academics

6. Description of Grievance :

Typing error in the date of completion mentioned
in Degree and Consolidated marksheet

7. Whether the problem has been reported : Yes

8. Action taken (Yes /No) : Yes

9. Outcome of the report : Yes

10. Grievance satisfied if not, then cause of dissatisfaction

Satisfied.

Vedant Aggarwal

Signature of the student

Name : vedant Aggarwal

Date : 28/07/2025



Students Grievance Redressal Feedback Form

1. Student name : Geetika Pandey
2. Enrolment NO : 09850402022
3. Program of Study : BCA
4. Mobile : 7042419723
5. Area of Grievance (Academic /Non Academic) : Academic
6. Description of Grievance :

There is a correction required in the paper code
BCA-374 . I have submitted an application in the
dept. and they have forwarded to the university.

7. Whether the problem has been reported : Yes
8. Action taken (Yes /No) : Yes
9. Outcome of the report : Reported
10. Grievance satisfied if not, then cause of dissatisfaction

satisfied

Signature of the student

Name : Geetika
Date : 02/8/2025



Students Grievance Redressal Feedback Form

1. Student name : Nishant Garg
2. Enrolment NO : 80514001722
3. Program of Study : BBA
4. Mobile : 9310011745
5. Area of Grievance (Academic /Non Academic) : Academic

6. Description of Grievance :

I had applied for rechecking of paper code 163 and I was called my university and found that my marks is 44 not 9 after calculating. They gave assurance that it will be updated, but I found that it is not updated in Portal.

7. Whether the problem has been reported : Yes

8. Action taken (Yes /No) : No

9. Outcome of the report : Pending my request at Unired portal

10. Grievance satisfied if not, then cause of dissatisfaction

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Nishant

Signature of the student

Name : Nishant Garg

Date : 21/02/2025