



Jagan Institute of Management Studies **jims**

NAAC A++ Grade & NBA Accredited MCA Program
3, Institutional Area, Sector-5, Rohini, Delhi-110085

**5(f). Feedback by students towards
satisfaction with the effectiveness of
the SGRC**

Annexure VI-F





Jagan Institute of Management Studies

NAAC A++ Grade & NBA Accredited MCA Program
3, Institutional Area, Sector-5, Rohini, Delhi-110085

Ref. No: JIMSR/2024-25/031

Date: 04-12-2024

NOTICE

This is in continuation to our earlier notice JIMSR/2024-25/029 dated 28.11.2024 we have shared the google form to all the aggrieved students to submit their feedback (on the scale of 3,2,1) on effectiveness of SGRC and accordingly we have received 09 responses of the same

Compilation details is as under

Scale satisfaction level	No of responses
3 (High)	07
2 (Moderate)	02
1 (Low)	00

Dr. Praveen Arora

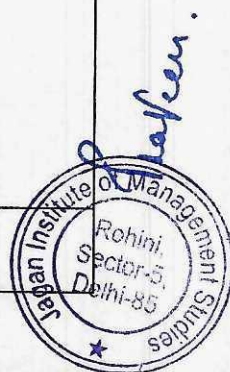
Principal & Dean



Cc: To All Program coordinators to upload on students' notice board



S.No	Name of the student	Enrollment No	Mobile No	Program of Study	Areas of Grievance	Description the Grievance	Are you satisfied with the decision of the committee members	Effectiveness of the decision of the SGRC
1	Diya Jain	07514001722	9650615305	BBA	Academic	Paper code BBA 207 is not mentioned in my Admit card for forthcoming End Term Semester Examinations of the University	Yes	3 (High)
2	Sparsh Srivastava	02314001719	8506950529	BBA	Academic	Request to issue corrected BBA degree in the name of Sparsh Srivastava in Hindi	Yes	3 (High)
3	Divyanshu	01450404421	9971689005	MCA	Academic	Request to update the Practical marks of Divyanshu, student of MCA Program Batch 2021-23	Yes	3 (High)
4	Gautham G.R.	04250402023	7592815531	BCA	Non Academic	Water issue (Not clean)	Yes	3 (High)
5	Nitin Singh Bisht	01914004423	7060668884	MCA	Non Academic	Water problem please resolve it as soon as possible	Yes	3 (High)
6	Saswat Kumar Pandey	02150401722	9580512793	BBA	Academic	academic session was not completed and not it is completed timely	Yes	3 (High)
7	Sparsh Srivastava	02314001719	0	BBA	Academic	My title name is Hindi version is not corrected in the provisional degree issued by the university and now it is corrected from the university end	Yes	3 (High)
8	Vivek Singh	04914001721	8279963814	BBA	Academic	My name was not written in First and second semester marksheets issued by university and now after submitting letter to university the same is corrected.	Yes	2 (Moderate)
9	Lalit Bisht	05814002022	9717125730	BCA	Academic	Correction in the Father's name of Lalit Bisht, student of BCA Program	No	2 (Moderate)



Survey on Effectiveness of SGRC

Survey on Students satisfaction on effectiveness of SGRC (Kindly give response on a scale of (3-High, 2-Moderate, 1-Low)

Name of the student *

Lalit Bisht

Rollment No *

05814002022

Mobile No *

9717125730

Program of Study *



MCA



BCA



BBA



BA(Economics)(Hons.)





Students Grievance Redressal Feedback Form

1. Student name : Grantham G.R
2. Enrolment NO : 04250402023
3. Program of Study : BCA 2nd Shift
4. Mobile : 7592815531
5. Area of Grievance (Academic /Non Academic) : Academic session are good
6. Description of Grievance :
..... Water issue (not clean)
.....
.....
7. Whether the problem has been reported : Yes, has been reported
8. Action taken (Yes /No) : Yes
9. Outcome of the report : The problem has been resolved.
10. Grievance satisfied if not, then cause of dissatisfaction
..... Yes
.....
.....

Signature of the student
Name : Grantham G.R
Date : 2/12/24

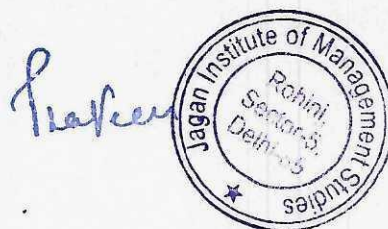




Students Grievance Redressal Feedback Form

1. Student name : Divyanshu
2. Enrolment NO : 014504421
3. Program of Study : MCA
4. Mobile : 9971689005
5. Area of Grievance (Academic /Non Academic) : Academic
6. Description of Grievance :
Request to update the practical marks of
mine.
7. Whether the problem has been reported : yes
8. Action taken (Yes /No) : yes
9. Outcome of the report : yes
10. Grievance satisfied if not, then cause of dissatisfaction
yes satisfied, quick action from university side

Signature of the student
Name : Divyanshu
Date : 30/11/2024





Students Grievance Redressal Feedback Form

1. Student name : Lalit Bishu
2. Enrolment NO : 05814002022
3. Program of Study : BCA
4. Mobile : 9717125730
5. Area of Grievance (Academic /Non Academic) : Academic
6. Description of Grievance :
The University has issued revised grade sheet
except 1st semester, so I request you
again to issue revised grade sheet of 1st semester
7. Whether the problem has been reported : Yes
8. Action taken (Yes /No) : No (Pending)
9. Outcome of the report : Pending
10. Grievance satisfied if not, then cause of dissatisfaction
Partially resolved

Lalit Bishu
Signature of the student
Name : Lalit Bishu
Date : 28/11/2024





Students Grievance Redressal Feedback Form

1. Student name : Sparsh Srivastava
2. Enrolment NO : 02314001719
3. Program of Study : BBA 1st shift
4. Mobile : 8506950529
5. Area of Grievance (Academic /Non Academic) : Academic
6. Description of Grievance :
Request to issue corrected BBA degree in the
name of Sparsh Srivastava (Hindi)
.....
7. Whether the problem has been reported : yes
8. Action taken (Yes /No) : yes
9. Outcome of the report : yes
10. Grievance satisfied if not, then cause of dissatisfaction
yes resolved but too late from university side
.....
.....

Signature of the student
Name : Sparsh Srivastava
Date : 15/11/2024



IP STATUTOR Y
JIMS/IPSTAT/2024/145-

Long Exercise Book



STUDENTS GRIEVANCE
REDRESSAL COMMITTEE
REGISTER



(54)

Date: 22/11/2024

Name of Student - Diya Jain

Program BBA

Batch 2024-28

Enrollment No.

Grievance - paper code BBA 207 is not mentioned in Admit Card.

Action Taken - Letter sent to University same day Admit Card to us. *Jah*

(55)

Date: 24/11/2024

Name - Lalit Bisht

Prog. BA ~~(BA)~~ BCA program

Enroll - 05814002022

Grievance - Correction in the Father's name of Lalit Bisht Student of BCA progr

Action taken - The university has issued revised Grade sheet except in 1st semester to that effect, a letter has been sent to IPV for the amendment *Jah*

(56)

Date: 21/12/2024

Name - Gautham G. R

Enrollment. 04250402023

Program BCA

Area of Grievance - Water not clean

Action Taken - The same was intimated to take fast action and was resolved 14

