

(Please write your Exam Roll No.)

Exam Roll No. ....

# END TERM EXAMINATION

FOURTH SEMESTER [MCA] MAY-2010

Paper Code:MCA 210

Subject: Organizational Behaviour

Paper OD: 44210

Time : 3 Hours

Maximum Marks:60

**Note: Question 1 is compulsory. Attempt one question from each unit.**

- Q1. (a) What are the determinants of human personality? (5x4=20)
- (b) Differentiate between attitude and value.
- (c) Briefly discuss advantages of group decision making.
- (d) Discuss the concept of classical conditioning.
- (e) What are individual and organisational stressors?

## Unit-I

Q2. How are tasks & responsibilities different from each other? Give the importance of aligning the two by professional managers. (10)

Q3. 'Managers get results with and through others.' In the light of this statement give a skill profile of a global managers. (10)

## Unit-II

Q4. Define planning. Discuss the process of planning in detail. (10)

Q5. Describe the techniques of MBO. How does it make management more efficient? (10)

## Unit-III

Q6. What is the difference between organizational culture and climate? Should organization permit sub-culture to grow? **(10)**

Q7. Explain the matrix form of organisation structure with the help of diagram. What are the reasons for adopting such structure? **(10)**

#### **Unit-IV**

Q8. What is organisational conflict? Discuss its nature & causes. Also describe the conflict management techniques. **(10)**

Q9. Define "Leadership". What qualities are necessary for successful leader? Discuss various leadership styles. **(10)**