

END TERM EXAMINATION

FIRST SEMESTER [MCA] DECEMBER 2010

Paper code: MCA 109

Subject: Principles & Practices of Management

Time: 3 Hours

Maximum Marks: 60

Note: Attempt all questions. Internal choice is indicated.

Q1 Attempt **any five** questions:-

- (a) What are the findings of Hawthorne experiments?
- (b) Discuss the neo-classical theory of organization.
- (c) What do you understand by matrix organization?
- (d) Write a short note on span of control.
- (e) Briefly explain the concept of quality of work life.
- (f) Compare and contrast transactional leadership and transformational leadership.
- (g) Explain the barriers to communication.

Q2 "Management is the effective utilization of human and material resources to achieve the enterprise objectives". Discuss.

OR

What do you understand by scientific approach to management? Describe the salient features of Taylor's scheme of scientific management and discuss their validity today.

Q3 "Planning is the primary requisite of every management function whether it is organizing, staffing, directing or controlling." Discuss planning in the context of the said statement. Also, give benefits of efficient planning.

OR

Compare line, functional and line and staff organizations. Which of these will be appropriate for a large organization?

Q4 "In the Organizing process, staffing is an important management function." Discuss. Also, give the guidelines for managerial staffing.

OR

Compare and Contrast Abraham Maslow's motivation theory based on hierarchy of needs and Fredrick Herzberg's motivation hygiene theory. Which of the two theories do you prefer in Indian context and why?

Q5 "Different leadership styles exist among leaders in different times and in different situations". Discuss and give the important leadership styles.

OR

Critically examine the statement "If you want to control everything you may end up controlling nothing."

OR

"Organizational change has to be managed on technological, social and economic dimensions". Elaborate. What precautions must be taken in a democratic set up to make a change acceptance to the personnel?
